# SERVICES FOR BOSTON RESIDENTS AFFECTED BY COVID-19 REGARDLESS OF IMMIGRATION STATUS



### For updates about the Coronavirus (COVID-19), you can:

- Visit boston.gov/coronavirus
- Call the Mayor's Health Line at **617-534-5050** (9 am to 5 pm)
- Text BOSCOVID to 99411
- Call Boston 3-1-1 (24 hours a day, 7 days a week) Calls can be taken in multiple languages.

### If you need food...

#### MAYOR'S OFFICE OF FOOD ACCESS

(617) 635-3717 | boston.gov/food

Free breakfast and lunch meals are available to all Boston children and youth while Boston Public Schools are closed. For locations and hours, visit boston.gov/departments/food-access/map-meal-sites-boston.

#### **MASS 211**

211 | mass211.org

Statewide information about food pantries, meal sites, senior dining sites, and more.

#### PROJECT BREAD FOOD SOURCE HOTLINE

**800-645-8333** | **projectbread.org/get-help/** Information on food pantries and community meal programs.

# If you need medical care...

#### **MAYOR'S HEALTH LINE**

617-534-5050 | bphc.org

Multilingual assistance from **9** a.m. to **5** p.m. at the number listed above to enroll in health insurance, locate health centers and find information about child care, food assistance, elderly services, and legal help.

**IMPORTANT:** Health care options are available for everyone in Massachusetts, regardless of immigration status. Screening, testing, and treatment-related to Coronavirus (COVID-19) do not affect "public charge" rule determinations.

# If you need childcare...

# MAYOR'S OFFICE OF WOMEN'S ADVANCEMENT

617-635-3138

boston.gov/departments/womens-advancement/e mergency-childcare-programs

Information about **emergency** childcare programs

If you don't have a place to stay tonight and for affordable housing options...

# MASS. DEPT. OF HOUSING AND COMMUNITY DEVELOPMENT, EMERGENCY HOUSING ASSISTANCE

866-584-0653

mass.gov/how-to/find-emergency-family-shelter Shelter services for families.

#### OFFICE OF HOUSING STABILITY

617-635-4200 | boston.gov/housingstability | HousingStability@boston.gov

Assistance finding and maintaining stable, safe, and affordable housing options, informing tenants of their rights and responsibilities, and helping navigate the individual and family shelter systems.

IMPORTANT: Starting Saturday, March 14th a moratorium on Boston Housing Authority (BHA) evictions went into effect. This will last while Massachusetts is under a state of emergency. If you receive a notice of eviction contact the Office of Housing Stability (contact information listed above).

#### CITY LIFE/VIDA URBANA

**617-934-5006 En | 617-397-3737 Sp | clvu.org** Call for questions about housing issues

If you experience discrimination or mistreatment by your landlord or employer...

#### OFFICE OF FAIR HOUSING AND EQUITY

617-635-2500 | boston.gov/fairhousing

Contact if you have been discriminated against in receiving housing, public services, accommodations or employment.

# If you are looking for legal help...

# MAYOR'S OFFICE FOR IMMIGRANT ADVANCEMENT

617-635-2980 | boston.gov/immigrants
Immigration Consultation Clinics at Boston City Hall are by telephone until further notice. Call or email ImmigrantAdvancement@boston.gov for instructions.

#### LAWYERS FOR CIVIL RIGHTS

617-981-4308

lawyersforcivilrights.org/coronavirus

Free legal support to individuals, families, community groups, and small businesses in response to COVID-19.

# If you are 55+...

#### AGE STRONG COMMISSION

617-635-4366 | boston.gov/agestrong

Assistance with housing, transportation, health care, employment, and volunteer opportunities for senior residents (age of 55+).

# If you are a survivor of domestic violence...

#### **SAFELINK**

**877-785-2020 | casamyrna.org/get-support/safelink** Confidential support, assistance with safety planning, direct connections to shelters and referrals to community services 24/7.

# If you need internet connection...

# DEPARTMENT OF INNOVATION AND TECHNOLOGY

617-635-4783

boston.gov/news/internet-connectivity-supports-during-coronavirus-covid-19-response

Resources to support Internet connectivity needs. For more information, email digital.equity@boston.gov.

# If you own a small business...

# MAYOR'S OFFICE OF ECONOMIC DEVELOPMENT

311 or 617-635-0355 | boston.gov/smallbusiness Support for business owners.

**IMPORTANT:** The Massachusetts Growth Capital Corporation (MGCC) will process all applications for a loan fund of \$10 million to provide financial relief to Massachusetts businesses that have been affected by COVID-19. For more information visit: **empoweringsmallbusiness.org**.

# If you are a worker...

#### MASSACHUSETTS ATTORNEY GENERAL

617-727-3465

mass.gov/how-to/file-a-workplace-complaint

Accepts online complaints related to minimum wage, overtime payment, sick time, meal breaks, and worker protections.

#### **MASSCOSH**

**617-505-8940** | masscosh.org Call for questions about workers' rights.

#### **GREATER BOSTON LEGAL SERVICES**

617-603-1530 | gbls.org

Call for questions about unemployment benefits

# If you are a student or a teacher...

#### **BOSTON PUBLIC SCHOOLS**

**617-635-4783** | **bostonpublicschools.org/coronavirus** Information about free breakfast and lunch locations for all BPS students, Chromebooks for online learning for students, and tips and resources for educators.

#### Other Guides

#### MASSACHUSETTS ATTORNEY GENERAL

mass.gov/guides/resources-during-covid-19

#### **MASSLEGALHELP**

masslegalhelp.org/health-mental-health/covid-19

#### LAWYERS FOR CIVIL RIGHTS

lawyersforcivilrights.org/coronavirus

#### **MIRA Coalition**

miracoalition.org/resources/covid19

#### **LEAVE AND BENEFITS RIGHTS**

https://docs.google.com/document/d/1i4KbrJ7Tw 99Bmq3RBe-\_z8\_s3IlSXX0XD05O-ljm08g/edit?us p=sharing

